

## My callsign has changed

Your callsign has changed, and you want to make sure that it is reflected on the lastheard, and you want to make sure you can login to your self-care account to manage your hotspots and repeaters.

In this case, you need to proceed with the following steps in **this order**:

1. ) Contact your regional DMR ID database ([RADIO-ID](#) or [HAM-DIGITAL](#)) and request a call-sign change for your ID
2. ) Once the change is visible in the database, wait for 48 hours for the changes to replicate in the BrandMeister database. Once again: make sure the change is visible in your regional database by querying their website and ensuring that your DMR ID is now associated with your new callsign.
3. ) Create a [new self-care account](#) using your new call-sign.
4. ) You are done !

### Registration Error!

The provided DMR ID does not exist or is not linked to your callsign!

**If you are getting the message "Registration Error! The provided DMR ID does not exist or is not linked to your callsign!" as below, it means that your regional database has not updated your DMR ID with your new callsign yet.**

**In this case, check on your regional database that your DMR ID is associated with your new call-sign and wait for 48 hours. If you are still experiencing an issue, you may open a [BrandMeister support request](#).**